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Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Coverage Period: 01/01/2020 – 12/31/2020 Fidelis Care: Gold Coverage for: Individual/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the monthly <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.fideliscare.org</u> or call 1-888-FIDELIS (1-888-343-3547). For general definitions of common terms, such as <u>allowed</u> <u>amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.fideliscare.org or call 1-888-343-3547) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$600 individual / \$1,200 Family	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1 st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes – Preventive care is covered before you meet your deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. Copayments or coinsurance may still apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at: https://www.healthcare.gov/coverage/preventive-care-benefits/
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$4,000 individual / \$8,000 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> limit?	Premiums, balance-billed charges, and health care this plan doesn't cover	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes – This plan does not cover most services provided out of network	It is important to make sure your provider is in-network, otherwise your claim might not be covered. This plan covers emergency services out of network.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the in-network specialist you choose without permission from this plan.

All copayment and coinsurance costs shown in this chart are after

OMB Control Numbers 1545-2229, 1210-0147, and 0938-1146 Released on April 6, 2016

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$25 copay per visit after deductible	Not covered	None.	
If you visit a health care <u>provider's</u>	<u>Specialist</u> visit	\$40 copay per visit after deductible	Not covered	None.	
office or clinic	Preventive care/screening/ immunization	No charge	Not covered	No cost-sharing applies for services provided according to the guidelines outlined in section 2713 of the Affordable Care Act (ACA).	
	Diagnostic test (x-ray, blood work)	\$40 copay per visit after deductible	Not covered	Prior authorization required for diagnostic radiology except x-ray.	
If you have a test	Imaging (CT/PET scans, MRIs)	\$40 copay per visit after deductible	Not covered	Prior authorization is required for certain blood work and diagnostic imaging except x-ray.	
If you need drugs to	Generic drugs	\$10 copay/prescription (retail), \$25 copay/prescription (mail order)	Not covered	Covers up to 30 day supply at retail and up to 90 day supply through mail order. Prior authorization/step therapy may be required. Covered through	
treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at	Preferred brand drugs	\$35 copay/prescription (retail), \$87.50 copay/prescription (mail order)	Not covered	CVS/Caremark. For questions, please call: 1-888-FIDELIS (1-888-343-3547) Retail: 30 day supply Mail Order: 90 day supply	
www.fideliscare.org	Non-preferred brand drugs	\$70 copay/prescription (retail), \$175 copay/prescription (mail order)	Not covered	Diabetic medication and supplies are subject to the primary care provider copayment.	

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Specialty drugs	\$70 copay/prescription (retail)	Not covered		
	Facility fee (e.g., ambulatory surgery center)	\$100 copay after deductible	Not covered	Prior authorization is required.	
If you have outpatient surgery	Physician/surgeon fees	\$100 copay after deductible	Not covered	Prior authorization required. One copay is charged per surgery and applies only to surgeries performed in a hospital inpatient or hospital outpatient facility setting, including freestanding surgicenters (does not apply to office surgeries).	
If you need	Emergency room care	\$150 copay per visit after deductible	\$150 copay per visit after deductible	Copay is waived if you are admitted as an inpatient (including an observation stay) directly from the ER.	
immediate medical attention	Emergency medical transportation	\$150 copay after deductible	\$150 copay after deductible	None.	
	Urgent care	\$60 copay per visit after deductible	Not covered	None.	
If you have a	Facility fee (e.g., hospital room)	\$1,000 copay per admission after deductible	Not covered	Prior authorization is required for elective hospitalizations.	
hospital stay	Physician/surgeon fees	\$100 copay per surgery after deductible	Not covered	Prior authorization is required for elective hospitalizations.	
If you need mental	Outpatient services	\$25 copay per visit after deductible	Not covered	Prior authorization is required.	
health, behavioral health, or substance abuse services	Inpatient services	\$1,000 copay per admission after deductible	Not covered	Prior authorization is required except for emergency admissions.	
If you are pregnant	Office visits	\$25 copay per visit after deductible	Not covered	None.	

		What Y		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery professional services	\$100 copay per visit after deductible	Not covered	Prior authorization is required.
	Childbirth/delivery facility services	\$1,000 copay per admission after deductible	Not covered	Prior authorization is required.
	Home health care	\$ 25 copay per visit after deductible	Not covered	Up to 40 home health care visits are covered per condition per year.
	Rehabilitation services	\$30 copay per visit after deductible	Not covered	Up to 60 visits are covered per condition per year.
	Habilitation services	\$30 copay per visit after deductible	Not covered	Up to 60 visits are covered per condition per year.
If you need help recovering or have other special health needs	Skilled nursing care	\$1,000 copay per admission after deductible	Not covered	Up to 200 days are covered per year. Copay is waived if direct transfer from inpatient hospital setting or skilled nursing facility to hospice facility.
	Durable medical equipment	20% coinsurance after deductible	Not covered	Repairs and replacements are covered when necessary due to normal wear and tear. Repairs and replacements that result from misuse or abuse are not covered.
	Hospice services	\$25 copay per visit after deductible	Not covered	Prior authorization required. Up to 210 days covered / year. Inpatient hospice is subject to inpatient hospital cost- sharing.
If your child needs	Children's eye exam	\$25 copay per visit after deductible	Not covered	1 per 12-month period for children under the age of 19. If you have questions, please call Davis Vision at: 1-800-999-5431
dental or eye care	Children's glasses	20% coinsurance after deductible	Not covered	Eyewear coinsurance applies to the combined cost of lenses and frame, also applies to contact lenses – Limits may apply. Covered for children under the age of 19.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
				If you have questions, please call Davis Vision at: 1-800-999-5431	
	Children's dental check-up	\$25 copay per visit after deductible	Not covered	1 per 6-month period for children under the age of 19. If you have questions, please call Dentaquest at: 1-800-516-9615	

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <u>excluded services</u>.)

Cosmetic surgery

Private duty nursing

Routine foot care

Routine dental care (adult)

- Long-term care
- Routine eye care (adult)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Chiropractic care
- Fitness center reimbursement

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Department of Financial Service Consumer Assistance Unit One Commerce Plaza Albany, New York 12257 Fax: (212) 480-6282

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, contact: Fidelis Member Services at 1-888-FIDELIS, or visit <u>www.nystateofhealth.ny.gov</u> or call 1-855-355-5777.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical

<u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

New York State Department of Health Office of Health Insurance Programs Bureau of Consumer Services – Complaint Unit Corning Tower – OCP Room 1609 Albany, NY 12237 E-mail: managedcarecomplaint@health.ny.gov Website: <u>www.health.ny.gov</u> 1-800-206-8125

New York State Department of Financial Services Consumer Assistance Unit One Commerce Plaza Albany, NY 12257 Website: <u>www.dfs.ny.gov</u> 1-800-342-3736

If You need assistance filing a Grievance or Appeal, You may also contact the state independent Consumer Assistance Program at: Community Health Advocates 633 Third Avenue, 10th Floor New York, NY 10017 Or call toll free: 1-888-614-5400, or e-mail cha@cssny.org Website: www.communityhealthadvocates.org **Does this plan provide Minimum Essential Coverage? Yes**

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-FIDELIS (1-888-343-3547) Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-FIDELIS (1-888-343-3547) Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-FIDELIS (1-888-343-3547) Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-FIDELIS (1-888-343-3547)
_______To see examples of how this plan might cover costs for a sample medical situation, see the next section.______

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
(9 months of in-network pre-natal	care
and a hospital delivery)	

The plan's overall deductible	\$600
Specialist copayment	\$40
Hospital (facility) copayment	\$1,000
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

Total Example Cost	\$13,115
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$600
Copayments	\$1,810
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$2,470

The <u>plan's</u> overall <u>deductible</u>	\$600
Specialist copayment	\$40
Hospital (facility) copayment	\$1,000
Other coinsurance	20%
This EXAMPLE event includes ser	vices

like: Primary care physician office visits

(*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*glucose meter*)

Total Example Cost	\$7,906
In this example loe would nav:	

in this example, see would pay.		
Cost Sharing		
Deductibles	\$600	
Copayments	\$1,685	
Coinsurance	\$346	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$2,686	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$600
Specialist copayment	\$40
Hospital (facility) copayment	\$1,000
Other coinsurance	20%
This EXAMPLE event includes s	ervices

like: Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)*

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Τ	otal Example Cost	\$2,009

In this example, Mia would pay:

Cost Sharing		
Deductibles	\$600	
Copayments	\$730	
Coinsurance	\$7	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,337	